

PUBLIC SERVICES

PURPOSE OF THE PROGRAM

This appropriation was enacted in 1980 and 1981 to support activities that promoted maximum business interest and participation in Federal procurement and disposal activities; that provided effective, well-managed, timely and accurate assistance to the general population; and that ensured that GSA policies and programs met customer agency needs.

AUTHORITY FOR THE PROGRAM

This program was authorized by 5 U.S.C. 3109.

HISTORY OF THE PROGRAM

This program was established in 1980 by the merger of two ongoing activities: The Business Service Center program, previously funded as a budget activity under S&E, General Management and Agency Operations; and the Federal Information Center program, previously a reimbursable budget activity under the Administrative and Staff Support appropriation. In 1981, a Customer Relations activity was added, with funding derived from transfers from other appropriations.

On 1982, these activities were merged into the General Management and Administration appropriation. During that year, however, Business Service Centers were transferred to Operating Expenses, Federal Supply Service, and the Federal Information Centers were transferred to Operating Expenses, Automated Data and Telecommunications Service. It was felt that these activities could function more effectively under appropriations with more closely-related functions. The Customer relations function was merged into the Executive Direction activity of GMA.

DESCRIPTION OF BUDGETARY ACTIVITIES

1. Business Service Centers. This activity promoted maximum business interest and participation in Federal procurement and disposal programs by providing information, counseling, and assistance to business.
2. Federal Information Centers. 41 nationwide FIC's provided timely and effective information and assistance regarding Federal agencies and programs to the general public.
3. Customer Relations. Under this activity, a comprehensive service marketing/information system ensured that GSA policies and programs were meeting customer agency needs.

DEVELOPMENT OF APPROPRIATION LANGUAGE

For its two years of existence, Public Services appropriation language read as follows:

"For necessary expenses of management and operation of the Business Service Centers and Federal Information Centers, including services authorized by 5 U.S.C. 3109, \$_____."

BUDGETARY HISTORY OF APPROPRIATIONS
\$(Thousands)

Fiscal Year	Estimate to OMB	Presidents Allowance	House Bill	Senate Bill	-----Appropriations Enacted-----		
					Amount	P. L.	Date
1979		(BSC portion of S&E, GMAO)			(2,201)		
1980	9,495	6,669	6,600	6,669	6,669	96-74	9/29/79
Suppl.	331	331	--	--	--	--	--
Furniture Rescission					- 49	96-304	7/8/80
1981	7,900	7,372	7,250	7,250	Continuing Resolutions:		
					2,052	96-369	10/1/80
					3,168	96-536	12/16/80
					<u>2,030</u>	97-12	6/5/81
					7,250		

FUNDS AVAILABLE, OBLIGATIONS, AND OUTLAYS
\$(Thousands)

Fiscal Year	Approp- riations	Transfers	Total Available	Obligations	Unoblig. Balances	Outlays
1979 (BSC'S)	(2,201)	(--)	(2,201)	(2,108)	(93)	(1,704)
1980	6,620	- 9	6,611	6,513	98	6,011

1981	7,250	646	7,896	7,660	236	7,260
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OBLIGATIONS BY BUDGETARY ACTIVITIES
\$(Thousands)

<u>Fiscal Year</u>	<u>Business Service Centers</u>	<u>Federal Informat. Centers</u>	<u>Customer Relations</u>	<u>TOTAL Obligations</u>
1979	(2,108)			(2,108)
1980	2,421	4,092	--	6,513
1981	2,541	4,136	983	7,660

EMPLOYMENT

	-----FY 1979-----			-----FY 1980-----			-----FY 1981-----		
	<u>Regions</u>	<u>C.O.</u>	<u>Total</u>	<u>Regions</u>	<u>C.O.</u>	<u>Total</u>	<u>Regions</u>	<u>C.O.</u>	<u>Total</u>
<u>Business Svc Ctrs</u>									
Permanent Positions	62	3	65	62	5	67	66	6	72
Total Employment	65	3	68	72	5	77	74	6	80
<u>Fed. Info Centers</u>									
Permanent Positions	139	8	147	152	8	160	150	6	156
Total Employment	163	8	171	183	8	191	170	6	176
<u>Customer Relations</u>									
Permanent Positions	--	--	--	--	--	--	29	5	34
Total Employment	--	--	--	--	--	--	30	5	35
<u>TOTAL, PUBLIC SERVICES</u>									
Permanent Positions	201	11	212	214	13	227	245	17	262
Total Employment	228	11	239	255	13	268	274	17	291
Average Grade/Salary	9.61/\$ 21,962			8.77/\$ 21,859			9.04/\$ 23,883		